



## Leading in health care organizations : improving safety, satisfaction, and financial performance /

Simons, Tony,  
Leroy, Hannes,  
Savage, Grant T. (Grant Theodore) (1954-)

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Monografía

Health care organizations around the world are judged in terms of a health care triple bottom line: ensuring employee and patient safety, maximizing employee and patient satisfaction, and meeting financial goals. Given the increasing burden of chronic diseases, the increasing complexity of medical interventions, and the increasing costs of care, innovative leadership is required to achieve this triple bottom line. The 14th volume of the Advances in Health Care Management research series addresses the links between leadership and safety, satisfaction or financial performance in health care management by exploring questions such as the following: How does leadership impact employee safety? How does leadership affect patient safety? How does leadership impact employee satisfaction? How does leadership affect patient satisfaction? How does leadership affect financial performance? How do health care organizations deploy multi-level leadership to achieve safety goals? Satisfaction goals? Financial goals? Multiple goals?) How do health care organization leaders establish and maintain a safety culture? A patient-centered culture? A high performance culture? Combined cultures?

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**Contenido:** A review on leadership of head nurses and patient safety and quality of care / Marc Verschueren, Johan Kips, Martin Euwema -- "What you see depends on where you stand" exploring the relationship between leadership behavior and job type in health care / Laura Gover, Linda Duxbury -- The role of leadership in eliminating health care-associated infections : a qualitative study of eight hospitals / Ann Scheck McAlearney [and others] -- Walk the talk : leaders enacted priority of safety, incident reporting, and error management / Cathy Van Dyck [and others] -- Exploring interpersonal behavior and team sensemaking during health information technology implementation / Rebecca R. Kitzmiller [and others] -- Exploring the relationship between nursing home financial performance and management entrepreneurial attributes / Juliet A. Davis, Louis D. Marino, Mariangela Vecchiarini -- Leading toward value : the role of strategic human resource management in health system adaptability / Andrew N. Garman [and others] -- Safety leadership : extending workplace safety climate best practices across health care workforces / Deirdre McCaughey [and others] -- Issues in researching leadership in health care organizations / Tony Simons, Hannes Leroy

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**Autores:** Simons, Tony, Leroy, Hannes, Savage, Grant T. ( Grant Theodore) ( 1954-)

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## **Baratz Innovación Documental**

- Gran Vía, 59 28013 Madrid
- (+34) 91 456 03 60
- informa@baratz.es